

Roger Wilson

3 CERTAINTIES IN LIFE

- DEATH

- TAXES

-

CHANGE

50 Reasons Not To Change





**CHANGE
AHEAD**

POLITICAL



ECONOMIC



Sociological



Technological



LEGAL



Environmental



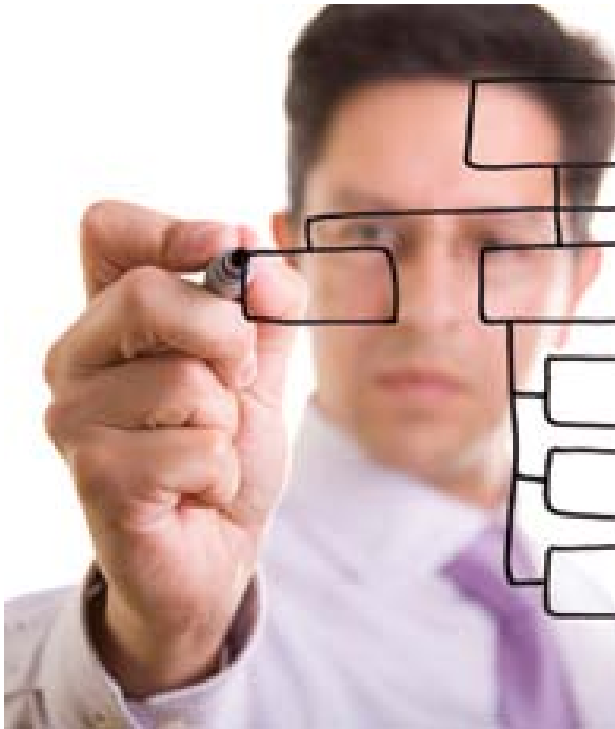
REFLECTIONS

REFLECTIONS

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Budgetary Pressure



- Focus on budgets
 - Costs
 - Income
- Staffing
- Develop competency
- Manage expectations
- Prioritise
- Transferring functions



YOUR
M&S



2004/5



twitter





“Our vision for local government is of a strong, dynamic local government creating communities that are vibrant, healthy, prosperous, safe and sustainable and have the needs of all citizens at their core.”



It's my
'Do Nothing
Vision'

***HOW DO WE RESPOND
TO THE CHANGE***







*And those of us who manage the public's dollars **will be held to account** — to spend wisely, **reform bad habits**, and **do our business in the light of day** — because only then can we restore the vital trust between a people and their government.*

Barack Obama - Jan 2009



There are **known knowns**. These are things we know that we know. There are **known unknowns**. That is to say, there are things that we know we don't know. But there are also **unknown unknowns**. There are things we don't know we don't know.

Donald Rumsfeld

Improvement, Collaboration &
Efficiency



Commissioning

Culture

Performance

Leadership

Contract Mgt.

VFM

Expectations

Accountability

Community

Communication

Values





INNOVATE

*"If I'd asked my customers what they wanted,
they'd have said a faster horse."*

